MCCC 2010 Annual Conference

Passport Around The World

June 7 – 10, 2010
Arrowwood Resort in Alexandria!

Welcome!

Welcome to the MCCC 2010 Annual Conference! We have a full schedule of sessions and networking opportunities! On Monday evening, please stop by our reception in the vendor show! This is a great opportunity to meet with our valued business partners. And to make it fun, we have a Passport to the World theme. Stop by vendor booths for your country passport stamps. Then stop by the MCCC Travel Agency booth to drop off your passport and qualify for fun door prizes!

On Tuesday Night, enjoy dinner on your own or catch up with your peers and business partners at one of our fun events. Spouses and significant others are welcome to join in the fun!

- Around The World Mini Golf Tournament with Around the World Food Stations and Cash bar ($30 per ticket) Get your team together to win fun prizes and bragging rights!
- Trap Shoot Tournament. This event will be held at the Alexandria Shooting Park, shuttle bus will be provided. Basic fee includes Preregistration package: $20 ($32 with shells). Includes 50 birds of your choice and dinner (Hamburger or 2 hotdogs, chips and soda). Onsite Registration package: $25 ($38 with shells). Includes 50 birds of your choice and dinner (Hamburger or 2 hotdogs, chips and soda). Additional costs: Extra rounds are $7. Shells are available for $6 per round. Cash bar available on site following your shooting. Win prizes and bragging rights!

As always, if you need anything at the conference, please stop by MCCC Registration. Mike Fox, Darci Gawthrop or I would be happy to assist in any way we can!

Thank you!

Schedule At A Glance

Monday, June 7th, 12:30 - 4:30
- CAMA Session for Credit

Monday, June 7th, 1:00 - 2:00
- Cyberwarfare: The Emerging Russia/China Threat
- IBM i and Power Systems Trends and Directions
- **Roundtable on Proposed Enhancement Changes to Manatron GRM**

Monday, June 7th, 2:15 - 3:15
- Government Usage and User Security for Web 2.0
- IFS - Rewrite -- Project & Installation Update
- 7 Value Propositions of SharePoint

Monday, June 7th, 3:30 - 4:30
- Safe Surfing - How to Keep Yourself Safe Online
- IFS Migration Preparation
- ZIX Email Encryption

Monday, June 7th, 4:30, Reception in the Vendor Show

Tuesday, June 8th, ALL DAY
- Computer Help Lab

Tuesday, June 8th, 8:00 - 9:00
- Moving to a Paperless Government - Managing Change
- Treasurer's Financial System - Roundtable Discussion
- Opportunities for Law Enforcement to use Data to Enhance Citizen Safety and Agency Accountability
- CAMAUSA User Group Meeting

Tuesday, June 8th, 9:30 - 10:30
- GRM Custom CAMA
- Saving for Retirement through MN Deferred Compensation
- EMC ApplicationXtender User Group Meeting
- The New Westlaw Next

Tuesday, June 8th, 11:00 - Noon
- Manatron GIS
- IBM i on Power Blade -- Sibley County
- MCAPS 4 Demo Part 1 of 2
- Digital Literacy and the County Employee

Tuesday, June 8th, 1:00 - 2:00
- Manatron eGovernment/CollectMax
- Enabling Electronic Payments for Your Office
- MCAPS 4 Demo Part 2 of 2
- OpenOffice.org: Office Suite of the Future - Now

Tuesday, June 8th, 2:15 - 3:15
- How to Outsource Your Tax Forms and Other Critical Documents to a Company That'll Protect Your Bottom Line
- Online Registration, Scheduling & Tracking For County Services
- Preparing for MCAPS4
- GRM Standards Committee Meeting

Tuesday, June 8th, 3:45 - 5:00
- The Virtual License Center
- ACS New Property Tax & CAMA
- Electronic Disclosure Demo

- VMware - Why Consider Implementation of VMware

Tuesday, June 8th, 6:00, Tuesday Fun Night!!

Wednesday, June 9th, ALL DAY
- ACS Demo Room: Q & A for Proposed New Tax & CAMA System

Wednesday, June 9th, 8:00 - 9:00
- Application Development in an IBM i Environment
- GRM Deployment of Patches and Releases
- ePayroll Employee Self Service and New Online Time Card Entry Web Service Presentation

Wednesday, June 9th, 8:00 - 10:15
- CAMAUSA Roundtable Discussions
- County Attorney User Group Meeting

Wednesday, June 9th, 9:15 - 10:15
- Open Source -- Free Software without the Fear
- Why It Is More Important Than Ever to Inspect All 7 OSI Layers
- Finance & General Government User Group Meeting

Wednesday, June 9th, 10:30 - 11:30
- SharePoint 2010 Technical Preview, Part 1 of 2
- GRM Custom Reports
- ACS Tax User Group Meeting
- MCAPS4 Development Team Meeting with the MCAPS Users

Wednesday, June 9th, 12:45 - 1:45
- SharePoint 2010 Technical Preview, Part 2 of 2
- RECAP Functional Overview
- Virtual Servers, Virtual Desktops, and Virtual Nightmares
- Manatron Tax User Group Meeting

Wednesday, June 9th, 2:00 - 3:00
- ACS Tax Roundtable
- GRM Distribution
- ISSG Meeting

Wednesday, June 9th, 2:00 - 4:15
- GRM Assessor Roundtable

Wednesday, June 9th, 4:30 - 5:30
- MCCC Membership Meeting & Elections

Wednesday, June 9th, 5:30 - 7:00
- Awards Dinner

Wednesday, June 9th, 7:00 - 11:00
- Fun Night!

Thursday, June 10th, 8:00 - 9:00
- Changes in GRM 8.06.12

Thursday, June 10th, 9:10 - 10:10
- GRM Duplicate Homestead File

Thursday, June 10th, 9:10 - 11:20
- GRM Reporting for Auditor/Treasurers
- Leveraging Workflow, Document Management and E-Forms to Drive HR Processes

Thursday, June 10th, 10:20 - 11:20
- GRM Reporting for Assessors

MCCC Annual Member Conference

June 7 - 10, 2010 * Arrowwood Resort, Alexandria, Minnesota

	UPPER LEVEL BALLROOM(S)			LOWER LEVEL BALLROOM(S)			HALLWAY TO LOBBY		MISC
Time	Lake Nokomis	Lake Vermillion	Lake Itasca	Lake Minnewaska	Lake Osakis	Lake Miltona	Lake Le Homme Dieu	Lake Carlos	

Monday, June 7th

Time	Lake Nokomis	Lake Vermillion	Lake Itasca	Lake Minnewaska	Lake Osakis	Lake Miltona	Lake Le Homme Dieu	Lake Carlos	MISC
12:30 - 1:00							CAMA Session for Credit (12:30 - 4:30)		
1:00 - 2:00	VENDOR SHOW SET UP			Roundtable on Proposed Enhancement Changes to Manatron GRM	Cyberwarfare: Emerging Russia/China Threat	IBM I and Power Systems Trends and Directions			
2:00 - 2:15	Break	Break		Break	Break	Break		Break	
2:15 - 3:15	VENDOR SHOW SET UP			Government Usage and User Security for Web 2.0	IFS Rewrite Project and Installation Update	7 Value Propositions of SharePoint			
3:15 - 3:30	Break	Break		Break	Break	Break			
3:30 - 4:30	VENDOR SHOW SET UP			Safe Surfing – How to Keep Yourself Safe Online	IFS Migration Preparation	ZIX eMail Encryption			
4:30 - 6:30			Reception in Vendor Show: Appetizers & Cash Bar (Door Prize Drawings)						
6:30 - 10:00									

Tuesday, June 8th

Time	Lake Nokomis	Lake Vermillion	Lake Itasca	Lake Minnewaska	Lake Osakis	Lake Miltona	Lake Le Homme Dieu	Lake Carlos	MISC
8:00 - 9:00		VENDOR SHOW		Moving to a Paperless Government Managing Change	Treasurer's Financial System - Roundtable Discussion	Opportunities for Law Enf. To use Data to Enhance Citizen Safety and Agency Accountability	CAMAUSA User Group Meeting		
9:00 - 9:30		Vendor Show Prize Drawing. Must be present to win!							
9:30 - 10:30		VENDOR SHOW		GRM Custom CAMA	Saving for Retirement through MN Deferred Compensation	The New Westlaw Next Format	EMC ApplicationXtender User Group Meeting	Break	
10:30 - 11:00		Vendor Show Prize Drawing. Must be present to win!							
11:00 - 12:00		VENDOR SHOW		Manatron GIS	IBM I on Power Blade - Sibley County	MCAPS4 Demo Part 1 of 2	Digital Literacy and the County Employee	Break	ACS Tax EISC Committee to Meeting in Executive Board Room I
12:00 - 1:00	Lunch and Door Prizes! Vendor Show will be closed over lunch to provide a networking opportunity for vendors to join us for lunch and present their door prizes! Lunch will be an outdoor picnic, weather permitting. Back up will be the Tennis Courts (lower level).								
1:00 - 2:00		VENDOR SHOW		Manatron eGovernment /Collect Max	Enabling Electronic Payments for Your Office	MCAPS4 Demo Part 2 of 2	OpenOffice.org: Office Suite of the Future - Now		
2:00 - 2:15		Break		Break	Break	Break	Break	Break	
2:15 - 3:15		VENDOR SHOW		How to Outsource Your Tax Forms and Other Critical Documents to a Company That'll Protect Your Bottom Line	Online Registration, Scheduling & Tracking for County Services	Preparing for MCAPS4	GRM Standards Committee Meeting		
3:15 - 3:45		LAST DRAWING OF THE DAY! Vendor Show Tear Down at 3:45.							
3:45 - 5:00				The Virtual License Center	ACS New Property Tax & CAMA	Electronic Disclosure Demo	VMware - Why Consider Implementation of VMware	Break	
5:00 - 12:00			Dinner On Your Own: Fun Optional Activities!						

MCCC Annual Member Conference

June 7 - 10, 2010 * Arrowwood Resort, Alexandria, Minnesota

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Time	Lake Nokomis	Lake Vermillion	Lake Itasca	Lake Minnewaska	Lake Osakis	Lake Miltona	Lake Le Homme Dieu	Lake Carlos	
Wednesday, June 9th									
8:00 - 9:00	Application Development in an IBM Environment	GRM Deployment of Patches and Releases	CAMAUSA Roundtable Discussion			County Attorney User Group Meeting	ePayroll Employee Self Service and New Online Time Card Entry Web Service Presentation	ACS Demo Room: Q & A for Proposed New Tax and CAMA System	
9:00 - 9:15	Break	Break			Break				
9:15 - 10:15	Open Source - Free Software without the Fear	Why It Is More Important Than Ever to Inspect All 7 OSI Layers			Finance & General Government Meeting		Break		
10:15 - 10:30	Break	Break	Break	Break	Break	Break			
10:30 - 11:30	SharePoint 2010 Technical Preview Part 1 of 2	GRM Custom Reports			ACS Tax User Group Meeting	MCAPS4 Development Team Meeting with MCAPS Users	Break		
11:30 - 11:45	Break	Break	Break	Break	Break	Break	Break		
11:45 - 12:45	Lunch will be held outside. If the weather does not cooperate, we will have lunch in the Arrowwood Restaurant.								
12:45 - 1:45	SharePoint 2010 Technical Preview Part 2 of 2	RECAP Functional Overview	Virtual Servers, Virtual Desktops and Virtual Nightmares	Manatron Tax User Group Meeting				ACS Demo Room: Q & A for Proposed New Tax and CAMA System	
1:45 - 2:00	Break	Break	Break	Break	Break	Break	Break		
2:00 - 3:00	ACS Tax Roundtable	GRM Distribution	GRM Assessor Roundtable	ISSG Meeting					
3:00 - 3:15	Break	Break	Break	Break	Break	Break	Break		
3:15 - 4:15							MCCC Executive Committee Meeting		
4:15 - 4:30	Break	Break	Break	Break	Break	Break	Break		
4:30 - 5:30				MCCC Membership Meeting & Elections					
5:30 - 7:00		Awards Dinner							
7:00 - 11:00		Fun Night!!							
Thursday, June 10th									
8:00 - 9:00	Changes in GRM 8.06.12								
9:00 - 9:10	Break	Break	Break						
9:10 - 10:10	GRM Duplicate Homestead File	GRM Reporting for Auditor/Treasurers	Leveraging Workflow, Document Management and e-Forms to Drive HR Processes						
10:10 - 10:20	Break								
10:20 - 11:20	GRM Reporting for Assessors								

Monday, June 7th, 12:30 - 4:30
CAMA Session for Credit presented by CAMA Committee
Room: Lake Le Homme Dieu
Overview of the Income Approach, Sales Analysis and Manage Mass Update

Monday, June 7th, 1:00 - 2:00
Cyberwarfare: The Emerging Russia/China Threat presented by Joel R. Helgeson, SECURE Itnet
Room: Lake Osakis
I recently had the privilege of meeting with a retired KGB officer, Maj. General Oleg Kalugin, as well as the Georgian Ambassador to the US. Specifically, the Cyber Attack that preceeded the invasion.
Taking lessons from that event, we analyze current hacking/intrusion events coming from Brazil, Russia, India, China (BRIC) and what it all means to the security administrator.
KEY ISSUES
  ▪ *Relevant lessons from the Russian invasion of Georgia*
  ▪ *Innovations that have taken place in the criminal world*
  ▪ *How to block attacks originating from overseas*

IBM i and Power Systems Trends and Directions presented by IBM
Room: Lake Miltona
Recent innovations for IBM i, the industry's premier integrated operating system, continue to set new standards for resiliency, security and efficiency in business processing. The highly scalable, virus resistant architecture on which i is based contributes to a more cost effective, dynamic application infrastructure. This session highlights new capabilities and provides insights into investment priorities and plans.
We will also cover the latest advancements in Power Systems technology, PowerVM virtualization solutions, storage technologies and more.

Roundtable on Proposed Enhancement Changes to Manatron GRM presented by Manatron Steering Committee Members
Room: Lake Minnewaska
Roundtable Discussion on proposed enhancement changes for Manatron Tax System. Example of discussion: Tax Roll Summary report now only displays Sec, Twp, Range numbers; should the legal description show? How many lines of description? Should the counties be able to choose the whole description or just the first 9 lines? Toggle feature in collections—after May 15th should that not still toggle to show half amount due? Splits for tax parcels once current year taxes are posted—what business practice is best for Minnesota Counties, etc?

Monday, June 7th, 2:15 - 3:15
Government Usage and User Security for Web 2.0 presented by Eirik Felter, Minnesota Department of Corrections
Room: Lake Minnewaska
Web 2.0 sites allow users to interact with other users or to change website content, in contrast to non-interactive websites where users are limited to the passive viewing of information that is provided to them. The term "Web 2.0" is commonly associated with web applications that facilitate interactive information sharing, interoperability, user-centered design and collaboration on the World Wide Web. Examples of Web 2.0 include web-based communities (Face Book) , hosted services, web applications, social-networking sites, video-sharing sites, wikis, blogs, mashups and folksonomies.
I will discuss the following:
  ▪ *Which Web 2.0/social media technologies does the agency use?*
  ▪ *Web 2.0 technologies and where they began*
  ▪ *How do you administer your Web 2.0/social networking technologies?*
  ▪ *Web 2.0 fears, risks and legal implications.*

- *How long has your organization used Web 2.0/social networking technologies?*
- *What type of costs do you have in administering the technologies?*
- *Who approves your employees' access?*
- *Web 2.0 cloud computing and private data.*

IFS - Rewrite -- Project & Installation Update presented by Bill Mori, Shawn Roney, and Herb Dingmann, TriMin Government Solutions
Room: Lake Osakis
In this session, we will review the status of the IFS Rewrite Project. It will include descriptions and brief demos on the new enhancements to the product as well as an update on the installations to date. Time will be available for new users of the system to provide comments and take Q&A.

7 Value Propositions of SharePoint presented by Neil Otto, Meritide
Room: Lake Miltona
Meritide will present 7 different value propositions of SharePoint including document management, search, integration, collaboration and communication, web publishing, portals and dashboards, reporting, and application development. The presentation will focus on how these 7 value propositions can be offered to business and government units to provide internal efficiencies and support their role in conducting business with their constituents. The format for the presentation will include some workshop time to identify scenarios from the participants, quick demonstrations of the SharePoint technologies, and a discussion related to how the technology and process of using SharePoint can apply to the workshop scenarios. Concerns related to security and authentication, auditing, privacy, and system continuity will also be addressed.

Monday, June 7th, 3:30 - 4:30
Safe Surfing - How to Keep Yourself Safe Online presented by George J. Sawyer III, SawyerTraining, Inc.
Room: Lake Minnewaska
Discover the secrets to a long and happy life (well, on the Internet anyway). Find out what your risks are and how to play safe, but still get your work done. No technical jargon, just plain talk about the facts of life. We will show live demonstrations of common tools and tricks including using safe browsers, finding and using anti-virus and anti-maleware applications, and safe behaviors.
1. Who is at risk, why, and how serious is it really?
2. How does your browser make a difference and which ones are best?
3. What are viri and maleware and how do I get rid of them?
4. What is a phishing scam and how do I not get caught?
5. So why can't I use my dog's birthday as a password for all of my accounts?

IFS Migration Preparation presented by Jim Benson, Computer Professionals (CPUI)
Room: Lake Osakis
Based on the latest testing and migration experience, we will review those items that should be accomplished in preparation for the migration to IFSpi.

ZIX Email Encryption presented by Craig Gariepy, ZIX Corporation
Room: Lake Miltona
Understand how ZIX Email Encryption can work for your county. The solution can be a desktop software, gateway appliance, or managed service. The ZIX solution can cover one person to the entire county domain. What makes ZIX unique and why have over 30 Minnesota counties adopted ZIX.

Monday, June 7th, 4:30 – 6:30
Around the World Reception in the Vendor Show
Room: Upper Level Ballroom

Tuesday, June 8th, ALL DAY
Computer Help Lab presented by George J. Sawyer III, SawyerTraining, Inc.
Stop by the Computer Help Lab in the Vendor Show

Tuesday, June 8th, 8:00 - 9:00
Moving to a Paperless Government - Managing Change presented by Thomas Girtz, RtVision, Inc.
Room: Lake Minnewaska
This session will explore the process, challenges and benefits of moving to an electronic work place. We will discuss how involving employees who help manage this process change helps insure success. We will look at case studies of agencies that have or who are undergoing change. We will look at examples of ROI's that will help department managers provide justification. We will discuss information security, archival, record retention, critical path management, scheduling, managing employee situations. If you are already moving in this direction you can share your success with others or ask questions that will help you make this very important change.

Treasurer's Financial System - Roundtable Discussion presented by Carol Brandenburg, ACS, Inc.
Room: Lake Osakis
Question and answer session regarding the software.

Opportunities for Law Enforcement to use Data to Enhance Citizen Safety and Agency Accountability presented by Ted deSaussure & Bill Finnegan, Information Builders
Room: Lake Miltona
Discuss challenges and opportunities to consolidate information across multiple data silos and applications to enhance the effectiveness of Law Enforcement personnel. Typical workflow within an agency involves entering information into diverse applications to support specific functions. To effectively react to issues, users have to navigate across the individual applications and manually consolidate information in whatever tool is available. This session will discuss these issues and demonstrate approaches various Law Enforcement agencies have taken to modernize this situation. The effect of these efforts is to enhance the effectiveness of the agency and ultimately, reduce crime.

CAMAUSA User Group Meeting presented by Chair - Gary Grossinger
Room: Lake Le Homme Dieu

Tuesday, June 8th, 9:30 - 10:30
GRM Custom CAMA presented by Larry Zirbel, Manatron
Room: Lake Minnewaska
Manatron GRM customCAMA is a comprehensive property appraisal software product. It is the only completely customizable CAMA solution on today's market, offering an abundance of tailored solutions for local government property appraisers. With its advanced, integrated set of applications, GRM customCAMA provides Assessment Administration, Mapping (GIS), supports real and personal property valuation and offers all the traditional approaches to value, including the cost, market and income approaches. This session will be a functional and technical overview, including time for Q&A.

Saving for Retirement through MN Deferred Compensation presented by Lois Buermann, Minnesota State Retirement System
Room: Lake Osakis
We will discuss investing basics, asset allocation, diversification, the risk reward trade-off, and how to read your investment statement. We will also discuss how much you will need for retirement and how much you should be saving.

EMC ApplicationXtender User Group Meeting presented by Wayne Altenbernd, Information Management Systems Corporation
Room: Lake Le Homme Dieu
This session will cover current and future status of EMC ApplicationXtender document management software. An overview of the development road map will be presented. Integration with Microsoft SharePoint and ApplicationXtender Workflow Manager will be highlighted. We will also discuss innovative ways that Minnesota counties are using ApplicationXtender within various county departments.

The New Westlaw Next Format presented by Tom Ralph, West Law
Room: Lake Miltona
The much talked about new __WestlawNext__ format combines state-of-the-art technology with superior content to create a research service that will make you more efficient, more productive, more confident in your research results.

Tuesday, June 8th, 11:00 - Noon
Manatron GIS presented by Eric Jennings, Manatron
Room: Lake Minnewaska
This session will be an overview and Q&A period covering Manatron's new GIS tools, including GeoEdit and GeoAnalyst. These Manatron products offer a tight and seamless integration to your ESRI GIS solution environment, enabling the option to manage splits and merges of parcels, as well as offering the ability to view tax data in GRM in a visual way laid as a new layer in your GIS infrastructure.

IBM i on Power Blade -- Sibley County presented by Synatrix and IBM
Room: Lake Osakis
A discussion and case study of the Sibley County project. The migration of two iSeries systems to a single Power Blade.

MCAPS 4 Demo Part 1 of 2 presented by Mark Theobald, Docutech, Dave Schuek, Intertech and Kathy Eiler
Room: Lake Miltona
At the start of this meeting Mike Nelson and Dan Carlson will explain the grant process. Then the development team will provide valuable information to ALL users of MCAPS.
Docutech and Intertech with provide you with your first in-depth look at the new MCAPS4 and will look to you for valuable feedback. THIS IS YOUR OPPORTUNITY TO BE THE FIRST TO SEE THE NEW MCAPS AND BE DIRECTLY INVOLVED IN ITS DEVELOPMENT. The end of the meeting will be open to questions and comments.

Digital Literacy and the County Employee presented by George J. Sawyer III, SawyerTraining, Inc.
Room: Lake Le Homme Dieu
There was a time when to get most clerical jobs applicants had to pass a typing test and maybe even stenography. While some counties may keep a few typewriters around for "backward compatibility" few use them on a daily basis. So if the typing test was mandatory then and accurately determined a candidate's clerical skills, what is the metric today? Do we assume everybody can use Word and Excel or understand file management?
Technology in the office has changed radically in the past few years. Digital Literacy is now an essential skill set for almost every job title. In this session, we will discuss how employees can be trained and how to use existing digital literacy standards as pre-hire criteria using assessments.
1. What is digital literacy?
2. Why should counties care?
3. How is it measured?
4. But we don't have a budget.
5. Digital Literacy and Workforce Development.

Manatron eGovernment/CollectMax presented by David Wagstrom, Manatron

Room: Lake Minnewaska

Manatron eGovernment provides all of the e-commerce features that allow the public access to and interaction with the public information needed in the daily course of business. With eGovernment Internet access, those important constituents can review current, formatted information relevant to their needs without leaving their home or office. In addition, Manatron eGovernment helps to reduce foot traffic in your office by 30% and provides your constituents with the ability to submit faster and timelier payments.

Manatron understands that your web site is part of your "public face." That is why we developed one of the fastest and fully featured eGovernment solutions available today. This session will include an overview and Q&A on Manatron's eGovernment solution, CollectMax, which already runs in Minnesota counties. We will also review pricing and Statement of Work already in place with the MCCC.

Enabling Electronic Payments for Your Office presented by Jami Hughes, Federal Payments

Room: Lake Osakis

This session will explain and demonstrate the tools available to accept electronic payments via credit card/debit card and electronic checks.   We will create a secure web payment page and show the audience how easy it is to create a link to this page so their office can begin to accept payments very easily and at no cost to their office. We will also go over setting up their office to accept payments at the point of sale, the card rules and regulations that are involved with doing so and the reporting tools that are available to the office regardless of the payment channel.

MCAPS 4 Demo Part 2 of 2 presented by Mark Theobald, Docutech, Dave Schuek, Intertech and Kathy Eiler

Room: Lake Miltona

At the start of this meeting Mike Nelson and Dan Carlson will explain the grant process. Then the development team will provide valuable information to ALL users of MCAPS.

Docutech and Intertech with provide you with your first in-depth look at the new MCAPS4 and will look to you for valuable feedback. THIS IS YOUR OPPORTUNITY TO BE THE FIRST TO SEE THE NEW MCAPS AND BE DIRECTLY INVOLVED IN ITS DEVELOPMENT. The end of the meeting will be open to questions and comments.

OpenOffice.org: Office Suite of the Future - Now presented by George J. Sawyer III, SawyerTraining, Inc.

Room: Lake Le Homme Dieu

There is a lot of good Open Source software out there, but few have reached the level of adoption the OpenOffice.org (OOo) has. OOo is used by companies and government world-wide and provides the most complete, stable, and easy to use office suites on the market today. OOo is designed with all of the features needed by even power users and Microsoft Office users typically find the transition quite easy.

In this session, we will look at the essential features of OOo and do a feature comparison with Microsoft Office. We will discuss important topics such as extensibility, stability, security, and price. Oh, and did we mention it is free? OOo offers one of the easiest, most risk free ways of managing the tight software budget.

1. OpenOffice.org and Microsoft Office features: Live comparison

2. The learning curve: How easy is it to master?

3. Is free really free? How much would we save?

4. It doesn't have a kitchen sink? How to extend and customize OOo.

5. Will it work with our state files? Opening and editing common files.

Tuesday, June 8th, 2:15 - 3:15
How to Outsource Your Tax Forms and Other Critical Documents to a Company That'll Protect Your Bottom Line presented by Margaret Cowan, Impact Proven Solutions
Room: Lake Minnewaska
With the economy forcing us to slash budgets, how can the company you choose to outsource your forms play a valuable role in helping your county not only send their documents out in an economical way but minimize the burden of your IT department and the rest of your staff through the process.

Online Registration, Scheduling & Tracking For County Services presented by Andy Iyer and Lynn Sweet, EZAPPT, LLC.
Room: Lake Osakis
Company overview. Services overview. How counties are currently using EZAPPT. Services and options. Closing notes.

Preparing for MCAPS4 presented by Mark Theobald, Docutech, Dave Schuek, Intertech and Kathy Eiler
Room: Lake Miltona
This session will help users prepare for MCAPS 4 by covering topics such as data cleansing, data standardization, and possible office workflow considerations. It will help IT staff prepare for MCAPS 4 by covering topics such as hardware, software, operating systems, and network configurations.

GRM Standards Committee Meeting presented by Chair - Cheryl Grover, Clearwater County
Room: Lake Le Homme Dieu

Tuesday, June 8th, 3:45 - 5:00
The Virtual License Center presented by Randy Schreifels and Tina Gapinski, Stearns County and Mike McBrady, Image Trend
Room: Lake Minnewaska
The session will demonstrate the Virtual License Center (VLC). The VLC allows license center customers to apply for birth & death certificates, marriage licenses and DNR licenses on-line from their computers. It also allows them to pay for their licenses with a credit card. The VLC has sophisticated back office features that allow management to assign tasks and monitor the progress of employees as they fill the orders for licenses and certificates as they are received through the VLC.

ACS New Property Tax & CAMA presented by ACS
Room: Lake Osakis
Discussions and demonstrations of the new ACS Property Tax and CAMA System that is under negotiations at the present time.

Electronic Disclosure Demo presented by Mike Nelson and Jim Martinson, Olmsted County
Room: Lake Miltona
Using Jscape, there will be some live data transfers and an explanation of how the system works and can benefit your office.

VMware - Why Consider Implementation of VMware presented by Terry W. Branham, SECURE Itnet
Room: Lake Le Homme Dieu
Discussion of the benefits of Server Consolidation through Virtualization that can increase efficiency and decrease the total cost of ownership.
Discussion of the Return on Investment resulting from the features of VMware with the Use of Case Studies. Further discussion and explanation of VDI - Virtual Desktop Infrastructure and a comparison of the various products from VMware, Citrix and Microsoft. Discussion of the ROI of VDI for the organizations that have

implemented and who typically support routine services on applications common with government, health, insurance and education industries.

<u>Tuesday, June 8th, 6:00</u>
Tuesday Fun Night Options!
- Around The World Mini Golf Tournament with Around the World Food Stations and Cash bar ($30 per ticket). Get your team together to win fun prizes and bragging rights!
- Trap Shoot Tournament. This event will be held at the Alexandria Shooting Park, shuttle bus will be provided. Basic fee includes Preregistration package: $20 ($32 with shells). Includes 50 birds of your choice and dinner (Hamburger or 2 hotdogs, chips and soda). Onsite Registration package: $25 ($38 with shells). Includes 50 birds of your choice and dinner (Hamburger or 2 hotdogs, chips and soda). Additional costs: Extra rounds are $7. Shells are available for $6 per round. Cash bar available on site following your shooting. Win prizes and bragging rights!

<u>Wednesday, June 9th, ALL DAY</u>
ACS Demo Room: Q & A for Proposed New Tax & CAMA System presented by ACS Staff
Room: Lake Carlos

<u>Wednesday, June 9th, 8:00 - 9:00</u>
Application Development in an IBM i Environment presented by IBM
Room: Lake Nokomis
The scope of application development continues to expand and new roles emerge. Comprehensive tools and technologies are available to address all aspects of the application development life cycle. This presentation addresses the trends, tools and strategies available for creating, maintaining and modernizing applications for IBM i and surrounding environments. Discussions typically include the IBM Rational software portfolio as well as IBM Business Partner solutions.

GRM Deployment of Patches and Releases presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Vermillion
Presentation of the deployment of patches and releases.

ePayroll Employee Self Service and New Online Time Card Entry Web Service Presentation presented by Jeff Schulze, D&T Ventures
Room: Lake Le Homme Dieu
Presentation and discussion of D&T Venture's ePayroll Employee Self-Service and new On-Line Time Card Entry Web Service that interfaces with ACS Paymate application. Empower your employees to access their own payroll data, check stubs, accrual information, W2's, etc.. as well as Input their Time thru a secure intranet or internet connection.

<u>Wednesday, June 9th, 8:00 - 10:15</u>
CAMAUSA Roundtable Discussions presented by Chair - Gary Grossinger
Room: Lake Itasca
General Discussion of CAMA including 2a and 2b properties

County Attorney User Group Meeting presented by Chair - Jim Martinson
Room: Lake Miltona

Wednesday, June 9th, 9:15 - 10:15
Open Source -- Free Software without the Fear presented by George J. Sawyer III, SawyerTraining, Inc.
Room: Lake Nokomis
"You get what you pay for." "It will be too different and confusing." "There won't be any support." "Our data will break."
Ever mention Open Source software and get responses like this? From disgust to fear to apathy. Yes, it is Open Source software (Linux, Apache, MySQL) that run the internet we depend on. OpenOffice.org has proven itself a strong competitor in the office/business application market.
We will look at what Open Source is and how it can have a positive impact on the government sector. Included will be case studies of US government agencies who have successfully migrated to Open Source solutions. And just to relieve your stress, we will give a short demo of OpenOffice.org showing how simple it is to migrate to and dispelling some myths.
1. What is Open Source and what makes it different?
2. Why should the county care?
3. Live demo of OpenOffice.org

Why It Is More Important Than Ever to Inspect All 7 OSI Layers presented by Jim Libersky, Barrier1
Room: Lake Vermillion
Every virus needs a carrier or transport. At one time it was email. Today it includes sophisticated approaches using Web Pages and other techniques. We will show you why and how hackers use Web Sites to get around all other network security protections. We will outline why it is a must to look at all 7 OSI layers together in real time.

Finance & General Government User Group Meeting presented by Chair - Lori Johnson
Room: Lake Minnewaska & Lake Osakis

Wednesday, June 9th, 10:30 - 11:30
SharePoint 2010 Technical Preview, Part 1 of 2 presented by Greg Moser, Computer Integration Technologies, Inc. (CIT)
Room: Lake Nokomis
Part 1 of a 2 part session with a break over lunch. SharePoint 2010 is due to be released in the first half of 2010. Come see a live demo of SharePoint 2010 including the new ribbon UI, page editing, site management and other new features of the next version of this very popular Microsoft product.

GRM Custom Reports presented by Steve Holthaus, Stearns County and Mike Disher, Morrison County
Room: Lake Vermillion
This session will be a roundtable discussion about the custom reports found in GRM created by MCCC members. Discussion on what reports are available, in intention of the design, report data, the parameters, and how to get the output desired. This session will also inform members on how to complete the Report Request Form and what information report writers are looking for.

ACS Tax User Group Meeting presented by Chair - Mark Krupski
Room: Lake Minnewaska & Lake Osakis

MCAPS4 Development Team Meeting with MCAPS Users presented by Development Committee Chair - Ryan McNamee, Carver County
Room: Lake Miltona
This session will provide users a valuable opportunity to provide input into the MCAPS4 Project and meet the team working on the project. A demonstration of the suggestion website and how to provide input to a system that will affect all of us for many years.

Wednesday, June 9th, 12:45 - 1:45
SharePoint 2010 Technical Preview, Part 2 of 2 presented by Greg Moser, Computer Integration Technologies, Inc. (CIT)
Room: Lake Nokomis
Part 2 of a 2 part session with a break over lunch. SharePoint 2010 is due to be released in the first half of 2010. Come see a live demo of SharePoint 2010 including the new ribbon UI, page editing, site management and other new features of the next version of this very popular Microsoft product.

RECAP Functional Overview presented by ACS Staff
Room: Lake Vermillion
RECAP Functional Overview: Functional reviews of Master Search - Search versus Sort, Miscellaneous Collections, Prepayments, ACH Processing, Write-offs, Tolerance, Estimated Distributions, Manual Entries to Distribution and Remittance Advice.

Virtual Servers, Virtual Desktops, and Virtual Nightmares presented by Joel R. Helgeson, SECURE Itnet
Room: Lake Itasca
To V, or not to V, that is not the question. It's a matter of when, not if. Virtualization support is now at the foundation of every major OS and app, or it's in the works. You can embrace it, leverage its advantages or it will happen organically – resulting in an environment that is fast, cheap, and out of control. Copy & paste server replication is fast, easy, it works, and will result in loss of sanity & early demise.

KEY ISSUES
- *Advantages of Virtual Desktop Infrastructure (VDI) and Virtual Apps*
- *Server virtualization: get it wrong and you'll wax nostalgic for the storage problems you face today*
- *Cloud computing: How it all comes together. You can either fly above the clouds or get stuck in the fog*

Manatron Tax User Group Meeting presented by Chair - Joanne Helm
Room: Lake Minnewaska & Lake Osakis

Wednesday, June 9th, 2:00 - 3:00
ACS Tax Roundtable presented by ACS Staff
Room: Lake Nokomis
ACS Roundtable: Review of existing Participatory Enhancements to Tax and CamaUSA

GRM Distribution presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Vermillion

ISSG Meeting presented by Chair - Dayle Moore
Room: Lake Minnewaska & Lake Osakis

Wednesday, June 9th, 2:00 - 4:15
GRM Assessor Roundtable presented by Mike Cebulla, Stearns County and Cheryl Grover, Clearwater County
Room: Lake Itasca
This session is intended as a Roundtable Discussion on the GRM product -- what works, what workarounds counties have implemented; will these workarounds have to continue or can we make productive changes together. Come prepared to discuss all GRM issues and how we as a group can make a difference.

Wednesday, June 9th, 4:30 - 5:30
MCCC Membership Meeting & Elections
Room: Lake Minnewaska & Lake Osakis

Wednesday, June 9th, 5:30 - 7:00
Awards Dinner, Room: Upper Level Ballroom

Wednesday, June 9th, 7:00 - 11:00
Fun Night!
Room: Upper Level Ballroom
Immediately following our Awards presentation…Don't miss the fun comedy hypnosis with Thomas Kruger! People you know and work with will be onstage in high speed car races or believing they are great opera singers or in search of missing belly buttons! Who knows!! And, what fun we will have!!!

Thursday, June 10th, 8:00 - 9:00
Changes in GRM 8.06.12 presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Nokomis

Thursday, June 10th, 9:10 - 10:10
GRM Duplicate Homestead File presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Nokomis

Thursday, June 10th, 9:10 - 11:20
GRM Reporting for Auditor/Treasurers presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Vermillion

Leveraging Workflow, Document Management and E-Forms to Drive HR Processes presented by
Shawn London and Jason Engen, eDocument Resources
Room: Lake Itasca
A universal component of every County, human resources is the foundation of a productive and creative workplace, and Counties must become increasingly efficient at managing their human resource (HR) function to attract good talent. Document Management/Workflow solutions increase HR employee productivity and reduces costs by streamlining employee administration and automating critical processes such as recruitment and selection, performance evaluations, compensation plan changes and time-off requests. In addition to these benefits, these solutions provide Counties with the ability to:

- *Automate routing and distribution of documents requiring approval.*
- *Reduce time performing routine functions such as changing name and address data, entering vacation dates, and filing and retrieving employee records.*
- *Reduce storage costs and virtually eliminate any document loss by providing an electronic central repository for all records.*
- *Provide security features to protect employee privacy and comply with HIPAA and other regulations.*
- *Distribute employee communications and audit reading compliance.*
- *Facilitate permanent retention or automate retention policies according to business rules.*

This session will cover both the business as well as the technical side of using an Enterprise Content Management solution to meet the above objectives.

Thursday, June 10th, 10:20 - 11:20
GRM Reporting for Assessors presented by Latonia Vance and Kurt Peterson, Manatron
Room: Lake Nokomis

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